

**Company Address**

Wales and West Utilities Ltd,  
Wales and West House,  
Spooner Close, Celtic,  
Springs, Coedkernew,  
Newport, NP10 8FZ

Our Ref: 38759319 25/0589

Friday, 19 September 2025

Geraint Roberts  
Newport City Council Civic Centre  
Newport  
GNT  
NP20 4UR

Dear Geraint Roberts

Thank you for contacting us regarding Wales & West Utilities equipment at the above site.

I enclose an extract from our mains records of the area covered by your proposals together with a comprehensive list of General Conditions for your guidance. This information is given as a general guide and its accuracy cannot be guaranteed. Service pipes, valves, syphons, stub connections, etc., are not shown but their presence should be anticipated.

Where the Wales & West Utilities (WWU) plan includes a warning label about our higher pressure apparatus you must contact the WWU dig team for further guidance. If it is deemed that a site visit is required for this location we require a minimum of 10 days' notice to arrange a site visit for our engineers to give further guidance. Depending upon the nature of the works the site visit may be deemed chargeable.

No liability of any kind whatsoever is accepted by Wales and West Utilities (WWU), its agents or servants for any error or omission. Please note that all WWU equipment on site should be assumed to be LIVE until proven otherwise.

Safe digging practices, in accordance with HS(G)47, Avoiding Danger from underground services must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all persons (either direct labour or contractors) working for you on or near gas apparatus. Safe working procedures should be defined and practiced.

Irrespective of whether the pipeline is directly affected by the proposed development I enclose for information our general requirements for working in the vicinity of gas pipelines operating above 2 barg (T/SP/SSW22). It is our strong recommendation in the interests of safety that these general requirements be adhered to.

There are minimum proximity distances for buildings from WWU mains depending on both the operating pressure and the material of the main. Advice should be sought from WWU prior to building works taking place to confirm these distances. For High Pressure pipelines you must seek further guidance from the HSE and Local Authority Planning team regarding their LUP distances regarding building proximities as these may be in addition to WWU proximity distances for a pipeline.

In the presence of our >2barg gas pipelines no excavations are to take place within 10m of the confirmed position of these mains without prior consultation with WWU.

WWU reserves its position completely to enforce the terms of the easement against the landowner, even if this results in any planning permission granted not being able to be fully implemented.

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You must not build over any of our plant or enclose our apparatus.

Where diversions to WWU apparatus are needed to allow change to occur on site, the cost of these alterations may be charged to the persons responsible for the works.

If you have requested a new connection the WWU connections team will where necessary prepare detailed proposals and provide a quotation for any necessary alterations and/or development of our equipment on the site.

Yours sincerely,  
WWU Dig Team

**Gas Emergency Number:**

In an emergency call 0800 111 999, 24 hours a day.

**Mapping Enquiries:**

If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone           02920 278912  
Email                dig@wwutilities.co.uk

**General Enquiries:**

If you have a general enquiry, please call us on the following number

All areas            0800 912 29 99

**LinesearchbeforeUdig:**

If you have an enquiry relating to the use of the LinesearchbeforeUdig website please contact LinesearchbeforeUdig using the following information:

Telephone           0845 437 7365  
Email                enquiries@linesearchbeforeudig.co.uk  
Website             www.linesearchbeforeudig.co.uk