

Our Ref: 42812146      Your Ref: 26/0099

Tuesday, 01 September 2026

Geraint Roberts  
Newport City Council Civic Centre  
Newport  
GNT  
NP20 4UR

**National Grid Electricity**

**Distribution**

Mapping Centre

Toll End Road

Tipton

West Midlands

United Kingdom

DY4 0HH

[www.nationalgrid.co.uk](http://www.nationalgrid.co.uk)

Dear Geraint Roberts

Thank you for your enquiry dated Tuesday, 01 September 2026

I now enclose a copy of our plan showing existing National Grid Electricity Distribution (NGED) Electricity / National Grid Telecoms (NGT) apparatus in the vicinity of your proposed works. This information is given as a general guide only and its accuracy cannot be guaranteed. Please note that all NGED equipment on site should be assumed to be LIVE until NGED prove otherwise and provide you with confirmation to this effect in writing. Recent additions to our network, or service connections between the main cable and a building or street lamp may not be shown.

Map Response

T 0121 623 9780

Nged.mapresponse

@nationalgrid.co.uk

Damage to underground cables and contact with overhead lines can cause severe injury or may prove fatal. If you are excavating on site in the vicinity of either NGED Electrical apparatus or NGT Telecoms apparatus you must comply with the requirements of the following:-

Health & Safety Executive guidance HS(G)47, Avoiding Danger from underground services.

Work taking place in the vicinity of our plant is also regulated under the:-

Electricity at Work Regulations 1989, Health and Safety Act 1974, CDM Regulations 2015.

Safe working procedures should be defined and practiced

Please ensure that the use of mechanical excavators in the vicinity of our plant is kept to a minimum. NGT Telecoms ducts contain fibre cables, which are expensive to repair. Therefore, extreme care must be taken whilst working in the vicinity of these ducts, hand digging methods being used to determine their precise position.

If there are overhead lines crossing your site and your proposal involves building works which may infringe the clearance to our overhead system then you should call the relevant general enquiries number (see page 2 of this letter) for advice. Where overhead lines cross your site you must comply with the requirements of Health & Safety Executive guidance as laid down in GS6, Avoidance of Danger from Overhead Electric Lines.

National Grid Electricity

Distribution

South West - 02366894

South Wales - 02366985

East Midlands - 02366923

West Midlands - 03600574

Where diversions to NGED apparatus are needed to allow change to occur on site, the cost of these alterations may be charged to the persons responsible for the works.

If you require advice in connection with your proposals please contact the relevant general enquiries number (see page 2 of this letter)

Registered in

England and Wales

Following consultation the local NGED team will where necessary prepare detailed proposals and provide a quotation for any necessary alterations and/or development of our equipment on the site.

Registered Office:

Avonbank

Feeder Road

Bristol

BS2 0TB

This information is given as a guide only and its accuracy cannot be guaranteed. This plan is based on data from our Geographic Information System, which is updated every 24 hours to reflect changes to our network. The information contained in this plan reflects the most recent network GIS data, however changes to the network (including network additions and new service

connections) may not be shown. You are advised to obtain an up to date plan on the date of commencing on-site works.

Yours sincerely  
NGED Map Response Team

#### **Contact Us**

##### **Emergency or Power Supply issues**

In an emergency call 105, 24 hours a day.

##### **General Enquiries**

If you have a general enquiry, please contact us using the following information:

Telephone 0800 096 3080

Email [nged.info@nationalgrid.co.uk](mailto:nged.info@nationalgrid.co.uk)

##### **Mapping Enquiries**

If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone 0121 623 9780

Email [nged.mapresponse@nationalgrid.co.uk](mailto:nged.mapresponse@nationalgrid.co.uk)

##### **New Connections**

If you require a quotation for a new or increased electricity supply or a cable diversion, please use the General Enquiries information as above or visit:

Website <https://www.nationalgrid.co.uk/my-connection/new-connections>

##### **Wayleaves**

If you have a wayleave or property enquiry use the General Enquiries contact information above.

##### **LinesearchbeforeUdig**

If you have an enquiry relating to the use of the LinesearchbeforeUdig website please contact LinesearchbeforeUdig using the following information:

Telephone 0345 437 7365

Email [enquiries@lsbud.co.uk](mailto:enquiries@lsbud.co.uk)

Website [www.lsbud.co.uk](http://www.lsbud.co.uk)

## Steps to help keep you safe

- **If you are working within 10 metres of our 33kV, 66kV, 132kV underground electricity cables or within 10 meters of an overhead electricity line you should call the relevant General Enquiries for free safety advice.**

**Safety Documents** – please download our informative safety documents to help ensure that you, your staff and the public are kept safe whilst working in the vicinity of electricity.

<https://www.nationalgrid.co.uk/customers-and-community/health-safety/public-safety-advice>

- **Make sure you have up to date plans** - remember that recent additions to our network or service connections between the main cable and a building or street lamp may not be shown.
- **Look for signs of service cables** - an electricity meter box or nearby streetlamp may give you an indication that service cables are present in your area of work.
- **Non NGED Network** - electricity cables, lines and equipment owned by others may also be present in addition to NGED network. They are unlikely to be shown on our plans.
- **Use a cable locator** - trace electricity cables and mark the position of them using paint or other waterproof marking on the ground.
- **Hand dig trial holes** - to confirm the position of cables in close proximity to your area of your work and use spades and shovels rather than picks, pins or forks.
- **Have an emergency plan** - so that everyone working on site understands what to do in the event of an underground electricity cable being damaged or contact being made with an overhead electricity line.
- **If you are working within 10 meters** of an overhead electricity line then it may be necessary for you to erect warning signs and markers, or height restriction goal posts. Ensure that you comply with the requirements of Health & Safety Executive guidance laid down in GS6, Avoidance of Danger from Overhead Electric Lines.
- **If you are erecting a structure** that could allow anyone standing on it, or its access device (ladder, scaffold, MEWP), to come within 3m of any overhead electric line then **you must inform us**. This is your duty and a legal requirement under the Electricity Safety, Quality & Continuity Regulations 2002.
- **If you cannot work safely** around the underground electricity cable or overhead electricity line, then you may need to get it moved to allow your works to go ahead. Call the general enquiry numbers above for guidance.
- **It is possible that cables or pipes may be embedded in concrete** - electricity cables embedded in concrete **MUST** be made 'dead' by Western Power Distribution or the cable owner before the concrete is broken out. Alternatively, another safe way of working should be agreed.
- **Cables are sometimes covered by tiles or a marker tape** - these can be concrete, polythene or earthenware and are a useful early warning of the presence of cables; you should avoid disturbing any tiles or tape to expose the cable. Not all cables have these warning indicators.