

Webster, Ben (Planning Officer)

From: Holland, James (Principal Environmental Health Officer - Environmental Protection)
Sent: 23 September 2025 13:34
To: Webster, Ben (Planning Officer)
Subject: RE: 25/0670 : 10 Summerhill Avenue

Thanks Ben

Updated comments;

I refer to the above application passed to the Environmental Protection Team for comment.

I confirm I have no objections to the proposals; however the following condition should be attached to any permission granted;

Air Source Heat Pump – Maintenance

The installed equipment shall be regularly maintained in order to ensure its continued satisfactory operation in accordance with the manufactures recommended service intervals. In the absence of such intervals; the equipment shall be maintained annually.

Reason: To ensure that the amenities of occupiers of other premises in the vicinity are protected.

Air Source Heat Pump – Installation

The equipment shall be installed on a robust level and solid surface with sufficient loading bearing capacity.

Reason: To ensure that the amenities of occupiers of other premises in the vicinity are protected.

Acoustic fencing

Boundary fencing should be of a solid construction of a minimum surface density of 10kg/m², a minimum height of 1800mm and of close boarded timber construction. The fencing shall thereafter be maintained in accordance with the approved details.

Reason: To ensure that the amenities of occupiers of other premises in the vicinity are protected.

Cofion gorau / Kind regards,

James Holland CEnvH MCIEH

Prif Swyddog Iechyd yr Amgylchedd / Principal Environmental Health Officer
Tîm Diogelu'r Amgylchedd / Environmental Protection Team
Gwarchod y Gymuned / Community Protection
Amgylchedd a Diogelu'r Cyhoedd/ Environment & Public Protection
Cyngor Dinas Casnewydd / Newport City Council
Phone: 01633 839907
Email: james.holland@casnewydd.gov.uk / James.Holland@newport.gov.uk



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From: Webster, Ben (Planning Officer) <Ben.Webster@newport.gov.uk>
Sent: 22 September 2025 15:34
To: Holland, James (Principal Environmental Health Officer - Environmental Protection)
<James.Holland@newport.gov.uk>
Subject: FW: 25/0670 : 10 Summerhill Avenue

Good afternoon James,

I hope you are well.

Please see the below email in response to your initial request for further information RE: 10 Summerhill Avenue (25/0670).

If any further information is required or you wish to update your comments, please let me know.

Kind regards,
Ben.

Ben Webster
Planning Officer / Swyddog Cynllunio
Regeneration and Economic Development / Adfywio a Datblygu Economaidd
Newport City Council / Cyngor Dinas Casnewydd

✉: ben.webster@newport.gov.uk

🌐: www.newport.gov.uk

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From: Paulo <vasques.griffiths@gmail.com>
Sent: 22 September 2025 14:59
To: Webster, Ben (Planning Officer) <Ben.Webster@newport.gov.uk>
Subject: Re: 25/0670 : 10 Summerhill Avenue

Dear Mr Webster,

Thank you for your email and for forwarding the consultation response from Environmental Health.

In response, I am providing the details of the proposed acoustic insulation panel that will be installed alongside the heat pump:

- **Product:** Forest Garden 6ft (1.83m x 1.8m) Decibel Noise Reduction Fence Panel
- **Construction:** Pressure treated smooth-planed mixed softwood, rebated frame with extended tongue and groove boards, triangular Triform profile for additional sound diffusion
- **Dimensions:** Height 180 cm, width 183 cm, depth 4.5 cm, board thickness 17 mm
- **Surface density:** Equivalent to a high-density timber construction exceeding 10 kg/m² (suitable for acoustic barrier use)
- **Weight:** 39 kg per panel
- **Performance:** Independently tested to BS EN ISO 10140-2 and ISO 717-1, achieving BS EN 1793-2:2012 Category B3, with a certified noise reduction performance of up to 30 dB (i.e. capable of reducing the sound level of a petrol lawnmower to that of normal conversation)
- **Durability:** Pressure treated, with a 15-year anti-rot guarantee, PEFC certified timber

The MCS020 assessment for my proposed installation produced a rating of 42.8 dB, which is marginally above the 42 dB threshold. I note that the Environmental Health officer referred to the sound rating level of 40 dBA being exceeded in their response. In either case, the exceedance is very small.

Given that the above acoustic fence has been laboratory-tested to provide up to 30 dB attenuation, I expect that its installation between the heat pump and the property boundary would comfortably bring the predicted rating level well below the 42 dB pass threshold set by MCS020.

On that basis, I trust this information provides sufficient assurance to address the concerns raised and would appreciate if the Environmental Health could reassess the application with the extra information above. Of course, if the Environmental Health officer considers that an alternative model of fence, configuration, or installation detail would be more effective in achieving compliance, I would be very happy to receive their advice and attempt to adapt accordingly.

Kind regards,

Paulo Vasques
+44 (0)790 430 6512

On 19 Sep 2025, at 12:46, Webster, Ben (Planning Officer)
<Ben.Webster@newport.gov.uk> wrote:

Good afternoon Mr Vasques,

I hope you are well.

By means of an introduction, I am the case officer the installation of an air source heat pump at your property.

I am forwarding the consultation response from Environmental Health who, at present, have raised an objection to the installation.

From their response, it appears this objection could be overcome by the submission of further information in relation to the acoustic insulation panel (fence), including specification, surface density, dimensions and impact on the MCS020 assessment.

Please could you acquire the information required as per below and once available, forward the information directly over to me so that I can reconsult the EH officer?

If you have any questions, please let me know.

Kind regards,
Ben.

Ben Webster
Planning Officer / Swyddog Cynllunio
Regeneration and Economic Development / Adfywio a Datblygu Economaidd
Newport City Council / Cyngor Dinas Casnewydd

✉: ben.webster@newport.gov.uk

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From: Holland, James (Principal Environmental Health Officer - Environmental Protection)
<James.Holland@newport.gov.uk>

Sent: 18 September 2025 14:18

To: Webster, Ben (Planning Officer) <Ben.Webster@newport.gov.uk>

Subject: 25/0670 : 10 Summerhill Avenue

Main Location: 10 Summerhill Avenue
Newport
South Wales
NP19 8FP

Application Description: INSTALLATION OF AIR SOURCE HEAT PUMP

Planning reference number: 25/0670

Planning case officer: Ben Webster

I refer to the above application passed to the Environmental Protection Team for comment.

I confirm the team objects to the application in its current form.

I refer to the above application passed to the Environmental Protection Team for comment.

I confirm the team requires further information in order to consider the application fully.

The MCS 020 assessment submitted with the application indicated a fail; due to the sound rating level of 40dBA being exceeded.

Further information in relation to the acoustic insulation panel; specification, surface density, dimensions and impact on the MCS020 assessment are required to assess the impact further.

Once received; the team will be in a better position to consider the installation.

Officer name: James Holland
Officer Email: james.holland@newport.gov.uk
SRT Number: 25/10439/ABRPFA

Cofion gorau / Kind regards,

James Holland CEnvH MCIEH

Prif Swyddog Iechyd yr Amgylchedd / Principal Environmental Health Officer
Tîm Diogelu'r Amgylchedd / Environmental Protection Team
Gwarchod y Gymuned / Community Protection
Amgylchedd a Diogelu'r Cyhoedd/ Environment & Public Protection

Cyngor Dinas Casnewydd / Newport City Council

Phone: 01633 839907

Email: james.holland@casnewydd.gov.uk / James.Holland@newport.gov.uk

<image001.png>

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