

Webster, Ben (Planning Officer)

From: Holland, James (Principal Environmental Health Officer - Environmental Protection)
Sent: 26 January 2026 10:27
To: Webster, Ben (Planning Officer)
Subject: RE: 12 Exeter Street - Application ref: 25/1013

25/1013|SITING OF AIR SOURCE HEAT PUMP|12 Exeter Street Newport NP19 8DE

I refer to the above application passed to the Environmental Protection Team for comment.

I confirm I have no objections to the proposals; however the following condition should be attached to any permission granted;

Air Source Heat Pump – Maintenance

The installed equipment shall be regularly maintained in order to ensure its continued satisfactory operation in accordance with the manufactures recommended service intervals. In the absence of such intervals; the equipment shall be maintained annually.

Reason: To ensure that the amenities of occupiers of other premises in the vicinity are protected.

Air Source Heat Pump – Installation

The equipment shall be installed on a robust level and solid surface with sufficient loading bearing capacity.

Reason: To ensure that the amenities of occupiers of other premises in the vicinity are protected.

Acoustic fencing

Boundary fencing should be of a solid construction of a minimum surface density of 10kg/m², a minimum height of 1800mm and of close boarded timber construction. The fencing shall thereafter be maintained in accordance with the approved details.

Reason: To ensure that the amenities of occupiers of other premises in the vicinity are protected.

Cofion gorau / Kind regards,

James Holland CEnvH MCIEH

Prif Swyddog Iechyd yr Amgylchedd / Principal Environmental Health Officer
Tîm Diogelu'r Amgylchedd / Environmental Protection Team
Gwarchod y Gymuned / Community Protection
Amgylchedd a Diogelu'r Cyhoedd / Environment & Public Protection
Cyngor Dinas Casnewydd / Newport City Council
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Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg, yn y ddwy iaith, neu ieithoedd a fformatau eraill. Byddwn yn cyfathrebu â chi yn ôl eich dewis. Ni fydd gohebu yn Gymraeg yn arwain at oedi / The Council welcomes correspondence in Welsh, English, both languages, or other languages and formats. We will respond to you according to your preference. Corresponding in Welsh will not lead to delay.

Os oes gwybodaeth bersonol yn yr e-bost hwn, mae wedi'i rannu gyda chi o dan Adran 115 o Ddeddf Trosedd ac Anhrefn 1998 at y diben penodol o leihau trosedd ac anhrefn. Os teimlwch fod angen rhannu'r wybodaeth hon, gwiriwch gyda Diogelwch Cymunedol ymlaen llaw / If this email contains personal information, it has been shared with you under Section 115 of the Crime and Disorder Act 1998 for the specific purpose of reducing crime and disorder. If you feel this information needs to be shared, please check with Community Safety beforehand.



[Book time to meet with me](#)

From: NCC - Environmental Health <environmental.health@newport.gov.uk>
Sent: 22 January 2026 11:06
To: Holland, James (Principal Environmental Health Officer - Environmental Protection) <James.Holland@newport.gov.uk>
Subject: FW: 12 Exeter Street - Application ref: 25/1013

This related to SRT 25/13638/ABRPFA

Michelle James
Environmental Health Support Officer / Swyddog Cefnogi Iechyd yr Amgylchedd
Food, Safety & Public Health Team / Tîm Bwyd, Diogelwch ac Iechyd y Cyhoedd
Environment & Public Protection / Amgylchedd a Diogelu'r Cyhoedd
Newport City Council / Cyngor Dinas Casnewydd
michelle.james@newport.gov.uk

From: Webster, Ben (Planning Officer) <Ben.Webster@newport.gov.uk>
Sent: 21 January 2026 17:06
To: NCC - Environmental Health <environmental.health@newport.gov.uk>
Subject: 12 Exeter Street - Application ref: 25/1013

Good afternoon,

I have a planning application for an Air Source Heat Pump at 12 Exeter Street. The property is a terraced dwelling and there appears to be a large block of flats in close proximity.

Please could a member of the team review the sound assessment submitted and advise whether we are satisfied that the development would not harm residential amenity by means of noise pollution?

Many thanks,
Ben.

Ben Webster
Planning Officer / Swyddog Cynllunio
Regeneration and Economic Development / Adfywio a Datblygu Economaidd
Newport City Council / Cyngor Dinas Casnewydd

✉: ben.webster@newport.gov.uk

🌐: www.newport.gov.uk

This email cannot and does not make or imply any commitment on behalf of Newport City Council to a particular decision on any future application for planning permission or any other planning matter/Nid yw cynnwys yr ebost yma yn ymrwngio Cyngor Dinas Casnewydd tuag at unnrhyw benderfyniad yn y dyfodol ynglun a cheisiadau a materion cynllunio

When submitting documents by email that are large or those that may contain macros, such as Excel type files, it is advised that the sender should check separately with the case officer that the file has been received and not blocked by the Council's automated IT security systems/Wrth gyflwyno dogfennau dros e-bost sy'n fawr neu'r rheiny a all gynnwys macros, megis ffeiliau Excel, argymhellir i'r anfonwr gysylltu â'r swyddog achos i sicrhau fod y ffeil wedi'i dderbyn ac heb gael ei flocio gan systemau diogelwch TG awtomataidd y Cyngor

NEWIDIADAU I'R FFIOEDD AR GYFER CEISIADAU CYNLLUNIO A CHEISIADAU CYSYLLTIEDIG - 01 RHAGFYR 2025 / CHANGES TO FEES FOR PLANNING AND RELATED APPLICATIONS - 01st DECEMBER 2025

Ysgrifennaf i'ch hysbysu bod Rheoliadau Cynllunio Gwlad a Thref (Ffioedd am Geisiadau, Ceisiadau Tybiedig ac Ymweliadau Safle) (Cymru) (Diwygio) 2025 ("Rheoliadau Ffioedd 2025") wedi'u cymeradwyo gan y Senedd ac wedi dod yn weithredol ar 20 Hydref 2025. **Bydd y ffioedd newydd yn daladwy ar gyfer ceisiadau cynllunio, diwygiadau, ceisiadau tybiedig, ac ymweliadau safle yng Nghymru o 01 Rhagfyr 2025.**

Cyhoeddwyd y **Ddogfen Ffioedd** ar ein gwefan, ac mae i'w gweld drwy'r ddolen ganlynol: [Ffioedd ceisiadau cynllunio | LLYW.CYMRU](#)

Please note that the Town and Country Planning (Fees for Applications, Deemed Applications and Site Visits) (Wales) (Amendment) Regulations 2025 ("the 2025 Fee Regulations") were approved by the Senedd and came into force on the 20th October 2025.

The new fees will be payable for planning applications, amendments, deemed applications, and site visits in Wales from 01st December 2025.

The **Fee Document** has been published on the Welsh Government website, and it can be accessed on the following link: [Planning application fees | GOV.WALES](#)