

Brinkworth, Emma (Planning Officer)

From: Adan, Saeed (Elected Member)
Sent: 24 January 2026 21:43
To: NCC - Planning; Brinkworth, Emma (Planning Officer)
Subject: RE: Planning Consultation Request for case ref: 25/1098

Follow Up Flag: Follow up
Flag Status: Flagged

Hi,

I support the proposal: 25/1098
INSTALLATION OF 1NO. BT STREET HUB AND REMOVAL OF ASSOCIATED BT PAYPHONES
SITE: Land Adjacent To 139 Commercial Road Newport South Wales

Reasons:

1. The proposed street hub has been sited to ensure that it does not impede the movement of pedestrians, including those with disabilities. There is sufficient clear space around the unit for wheelchair users, parents with pushchairs and other mobility-impaired pedestrians to navigate safely. It would not obstruct or create barriers and is well clear of the pavements. Whilst national technical guidance relating to location and decluttering is acknowledged, there are no highway safety concerns or grounds for objection. And there is also no evidence of volumetric surveys of pedestrian movement to support any objection in the highway safety note.

2. Although the proposal does not replace an identified existing telecom unit in this precise location, local knowledge indicates that a defunct phone box was removed from Dolphin Street/Commercial Road in 2024 (approximately 300 meters away). Therefore, the proposal effectively addresses the need for telecom services in the area. This is not an ordinary payphone; it is a modern unit offering public benefits, including free phone calls, charging ports and access to ultra Wi-Fi services for residents and shoppers in a busy district centre. It also provides free public digital communication with swift and free access to emergency services.

3. Yes, BT benefits from advertising revenue, however the public benefits clearly outweigh any potential concerns. The unit is monitored 24/7 to ensure service compliance and is supported by a robust antisocial behaviour management plan. There is no adverse impact on the character or appearance of the area. No demonstrable harm to the streetscape and does not justify a refusal on planning grounds.

Lastly, should you be inclined to refuse this proposal, please do not make a decision under delegated powers, instead refer this case to the Planning Committee for full consideration.

Kind regards,
Saeed
Cllr Adan
Pillgwenlly Ward

-----Original Message-----

From: planning@newport.gov.uk <planning@newport.gov.uk>
Sent: 07 January 2026 11:29
To: Adan, Saeed (Elected Member) <Saeed.Adan@newport.gov.uk>
Subject: Planning Consultation Request for case ref: 25/1098

Dear CLLR SAEED ADAN

Please find attached correspondence from Newport Council with regards to the above planning application submitted on 22 December 2025.

Your sincerely
Development Management