

1. Staffing Structure & Shift Patterns

To ensure a secure and stable environment for the children, the home will be operated with the following staffing arrangements:

- **24/7 Coverage:** 2 members of care staff will be on duty at all times, ensuring round-the-clock supervision and support.
- **Shift Rotation:** The team operates on a **two-shift per day** model.
- **Shift Handover:** To minimize disruption and avoid clustering of vehicles, the shift handover will occur at **09:30am**. This time is specifically chosen to fall after the typical morning school and commuter rush.
- **Active Travel:** staff are encouraged to make use of the onsite secure cycle park or the excellent public transport links

2. Traffic & Visitor Management

Operations are structured to mirror the traffic footprint of a typical family home, with strict management of professional and administrative visits:

- **Professional Visitors:** the majority of professional meetings for our young people occur away from the home taking place in health clinics, local authority premises or at school. When a home visit is required professionals (e.g., social workers, healthcare staff, and educators) will be strongly encouraged and requested to schedule appointments outside of peak traffic hours (i.e., between 10:00 and 15:00).
- **Cumulative Impact:** The 09:30 shift change, and the managed visitor protocol will ensure that vehicle movements are dispersed throughout the day. This prevents traffic build-up and maintains highway safety.

3. Ancillary Staff

- **Management & Maintenance:** Additional support, such as maintenance personnel or the Registered Manager, will typically visit during standard working hours. This traffic is low-volume and consistent with routine residential property management.