

fernando mendoza
4 Field Road
Newport Gwent
NP20 4PL



Here's Your Latest

Statement

Account Number:

2212041

Date: 06 Aug 2018

Statement Period
27 Jun 2018 to 26 Jul 2018

Your Account Summary

Your balance (which we've brought forward from the previous billing period) **£0.00** in debt

Total new charges **£38.64**
(during this statement period)

Total payments received **£ 106.34**
Direct Debit Received Fixed 02 Jul 2018 £ 52.17
Direct Debit Received Fixed 02 Aug 2018 £ 52.17

Total other charges/payments **£0.00**

Your closing balance **£77.70**
for the period of this statement in credit



Could you pay less?

Your Electricity personal projection:
£426.61 per year

Our Cheapest Similar Tariff:
You are already on our cheapest similar tariff

Our Cheapest Overall Tariff:
You are already on our cheapest overall tariff

This is what we expect your annual bill to be, taking into consideration your estimated annual consumption, current plan rates and VAT

Thanks for paying by Direct Debit

Bill Due Date: 30 Aug 2018

Like to make a one-off payment? It's simple:



By Post - please make your cheque payable to Solarplicity Energy Ltd and send it to the address shown below. Oh, and please quote your customer account number on the back



By Bank Transfer - our Account Name is Solarplicity Energy Ltd and our Account Number is 20191065 Sort Code 16 59 10. Don't forget to quote your account number in any reference fields



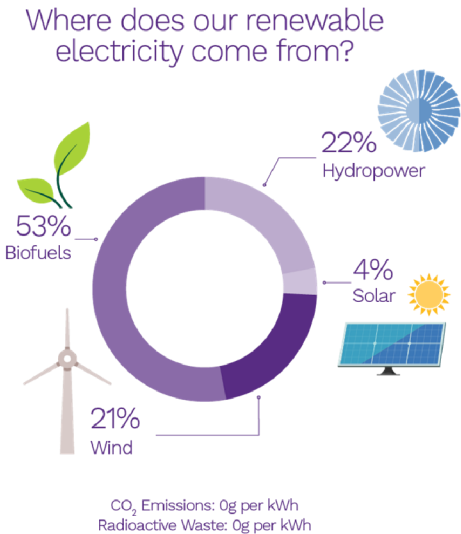
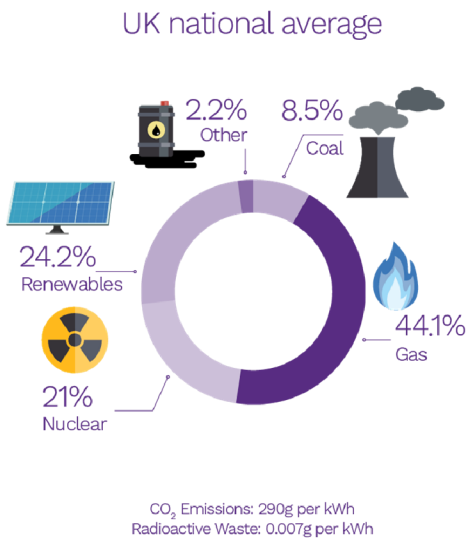
By Phone - give us a call on 0333 0044666

Online - You can manage your account online and make payments via <https://customers.solarplicity.com>

Tariff Name	Fuel Type	Payment Method
Solarplicitys SMART Fixed	Electricity	Cash/Other
Tariff End Date	Exit Fees (if you cancel before the end date)	Actual/Estimated annual usage
27 Jun 2018	30.00	2595.5

Remember, it might be worth thinking about switching your tariff or supplier.

Scan this code with your smart phone to get a download of your energy



April 2016 - March 2017. The proportion of each fuel is subject to change year-on-year, as we continue to look for new generation, energy efficient alternatives.

Emergency



Electrical Emergency?
If you have an electrical emergency or loss of supply, please give your local **Distribution Network Operator** a call on **105** (this is a 24-hour emergency line) or visit them at www.powercut105.com



Smell Gas?
If you **smell gas**, think you have a **gas leak**, or are worried that fumes containing **carbon monoxide** are escaping from a gas appliance, please call the free Gas Emergency Services Line **0800 111 999**

Solarplicity Fuel Mix

We are proud to be 100% renewable for 2016/2017

Complaints

We aim to resolve as quickly as possible and will make every effort to do that. Details of our complaints procedure can be found at www.solarplicity.com/about/complaints alternatively you can call us and request a copy on 0333 004 4666.

Sometimes complaints can take a little longer to resolve. If we haven't been able to resolve your complaint within eight weeks or we can't reach a satisfactory outcome, we call this 'Deadlock'. We will write to you giving details of your right to pass your complaint to the Ombudsman Services: Energy

The Ombudsman's role is to help resolve disputes between energy suppliers and their customers. Their service is free to use and they're independent. You can call them on 0330 440 1624, email , online at ombudsman-services.org/energy or write to Ombudsman Services: Energy, PO Box 966, Warrington, WA4 9DF.

Independent Advice

It's easy to get free, independent advice so that you "Know your rights" as an energy consumer. You might want to get a better deal, find out how to make a complaint, get advice about the quality of your electricity or gas supply, or ask for help if you're struggling to pay your bills. To "Know your rights", visit www.citizensadvice.org.uk/energy for up-to-date information, or get in touch with the Citizens Advice consumer service, on 03454 04 05



Here's your Electricity Usage, in Detail

Your Supply Number (MPAN)

S	01	801	100
	20	0000 3229	525

Supply Address: 28 Clement Gardens, HAYES, UB3 4AR

Your Consumption

Meter ID:	S65C01207	Register Number	Readings
27/06/2018		Any Time	24174.7 A
27/07/2018		Any Time	24359.7 E

'E' - Estimated read, 'C' - Customer read, 'A' - Actual read (taken by a meter reader)

Your Charges for the Statement Period

Description	Units	Cost per Unit (£)	Amount (£)
Unit Rate	185 Kilowatts	0.131400	£24.31
Standing Charge	20 Days	0.000000	£0.00

Total Cost without VAT £27.27

VAT at 5.0%

£1.27

Total Electricity Usage

£20.64

including VAT