



Date: 15th September 2020

Account Number: 177718

Supply Address:

4 Fields Road

Newport

NP204PL

Fernando Mendoza

4 Fields Road

Newport

NP204PL

Your energy prices are increasing from 15th October 2020

Hi Fernando,

As a result of wholesale energy price increases, from 15th October 2020, the price you pay for your electricity is increasing from 13.609p/kWh to 14.902p/kWh and the price you pay for gas is increasing from 2.071p/kWh to 2.375p/kWh.

Your standing charge will also be changing, electricity is increasing from 20.833p per day to 22.640p per day and your gas is increasing from 24.500p per day to 26.075p per day.

Igloo Pioneer		Current Prices Until 14 th Oct 2020	New Prices From 15 th Oct 2020
Electricity	Standing charge	20.833p per day	22.640p per day
	Unit rate	13.609p/kWh	14.902p/kWh
Gas	Standing charge	24.500p per day	26.075p per day
	Unit rate	2.071p/kWh	2.375p/kWh

On your monthly statements these charges are shown excluding VAT.



Your projected costs for the next 12 months

Based on the consumption values provided when you joined us, your estimated annual electricity consumption is 4647kWh and your estimated annual gas consumption is 22255kWh.

Based on these estimates, you can see below how these price changes will affect you over the next 12 months.

	Until 14 th Oct 2020	From 15 th Oct 2020	Increase in cost
Your projected Electricity yearly cost (inc. VAT)	£708.45	£775.13	£66.68
Your projected Gas yearly cost (inc. VAT)	£550.33	£623.73	£73.40

Remember, it might be worth thinking about switching your supplier.

If you want to avoid this price increase

We only have one tariff, so all of our customers are on our best deal. We are committed to providing great service and ensuring our tariff is one of the most competitive in the market. You can of course change to another supplier if you're not happy - we won't charge you any exit fees - or you can cancel your switch if you're in your cool-off window. If your account is in debt, this will need to be cleared before we can let you switch.

Impartial advice

Citizens Advice are available to give impartial advice about changing your energy supplier on **0808 223 1133** or at www.citizensadvice.org.uk/energy.

You can find a copy of Citizens Advice Know Your Rights in our [Help & Advice Centre](#).

Kind regards,

Matt, Henry & Duncan