

From: wwutilities@safedigs.co.uk <wwutilities@safedigs.co.uk>
Sent: 19 November 2025 11:14:06 UTC+00:00
To: "Cooke, Jacob (Senior Planning Officer)" <Jacob.Cooke@newport.gov.uk>;
"planning@wwutilities.co.uk" <planning@wwutilities.co.uk>
Subject: Plant Enquiry Ref Job No. 39491093
Attachments: WWU LP Assets Affected Letter.pdf, 39491093_WWU.pdf, WWU Safe Digging
Guide - Groundworkers.pdf, WWU Safe Digging Guide - Homeowners.pdf, can-you-dig-it-dial-before-
you-dig.pdf

19/11/2025

LinesearchbeforeUdig ref: 39491093

Your ref: 25/0942

Dear Sir/Madam,

Thank you for contacting us

Please find enclosed a copy of the requested plan, covering letter and our general conditions, for your reference.

Our records show those pipes owned by Wales & West Utilities (WWU) in its role as a Licensed Gas Transporter (GT). On some occasions, blank maps may be sent to you. This is due to your proposed work being in a no gas area, but within our operational boundaries. Service pipes, valves, syphons, stub connections, etc. may not be shown, but their presence should be anticipated. No warranties are therefore given in respect of it.

They also provide indications of gas pipes owned by other GTs, or otherwise privately owned, which may be present in this area. This information is not information of WWU and WWU is unable to verify this information or to confirm whether it is accurate or complete.

The plan must be printed in the size requested (A3/A4) and will also need to be produced in colour. If this is not possible, we can send you a hard copy if requested. Please let us know if you require any further assistance.

Contact Us

Gas Emergency Number:

In an emergency call 0800 111 999, 24 hours a day.

Mapping Enquiries:

If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone: 02920 278912

Email: dig@wwutilities.co.uk

General Enquiries:

If you have a general enquiry, please call us on the following number:

All areas: 0800 912 29 99

For further information please see the videos below:

The homeowners video is aimed at our domestic customers who are looking to undertake work within their own land. It provides information regarding the visual signs to look for that will indicate the presence of pipeline located in your land and what you should do before excavating.

Homeowners: <https://www.youtube.com/watch?v=LxB6ePx3N7U>

The contractor video is aimed at those who undertake more complex work around our pipelines, to inform that we may need to approve your work in advance, depending on the proposals and the distance you working from our pipeline. It also provides information regarding what details we need from you, before excavation begins.

Contractors: https://www.youtube.com/watch?v=iBIitu_0zTM

LinesearchbeforeUdig:

If you have an enquiry relating to the use of the LinesearchbeforeUdig website please contact:

Telephone: 0845 437 7365

Email: enquiries@linesearchbeforeudig.co.uk

Website: www.linesearchbeforeudig.co.uk

Regards

WWU Dig Team

