

**Company Address**

Wales and West Utilities Ltd,  
Wales and West House,  
Spooner Close, Celtic,  
Springs, Coedkernew,  
Newport, NP10 8FZ

Our Ref: 41361773      26/0191

Thursday, 30 April 2026

Geraint Roberts  
Newport City Council Civic Centre  
Newport  
GNT  
NP20 4UR

Dear Geraint Roberts

Thank you for contacting us regarding Wales & West Utilities equipment at the above site.

According to our mains records Wales & West Utilities has no apparatus in the area of your enquiry. However Gas pipes owned by other GT's and also privately owned may be present in this area. Information with regard to such pipes should be obtained from the owners.

Safe digging practices, in accordance with HS(G)47, Avoiding Danger from underground services must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all persons (either direct labour or contractors) working for you on or near gas apparatus. Safe working procedures should be defined and practiced.

If you require advice in connection with your proposals please contact the relevant number below.

Yours sincerely,  
WWU Dig Team

**Gas Emergency Number:**

In an emergency call 0800 111 999, 24 hours a day.

**Mapping Enquiries:**

If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone      02920 278912  
Email            dig@wwutilities.co.uk

**General Enquiries:**

If you have a general enquiry, please call us on the following number

All areas            0800 912 29 99

**LinesearchbeforeUdig:**

If you have an enquiry relating to the use of the LinesearchbeforeUdig website please contact LinesearchbeforeUdig using the following information:

Telephone      0845 437 7365  
Email            enquiries@linesearchbeforeudig.co.uk  
Website        www.linesearchbeforeudig.co.uk